

APPENDIX 1: SEMI-STRUCTURED INTERVIEW GUIDE

Situation	
Hospital	
Region	
Hospital descriptor <ul style="list-style-type: none"> • Stand-alone children's hospital • Co-located with adult Trust 	
PCC commissioned capacity (Level II/III)	
PCC surge capacity (Level II/III)	
Operational Delivery Network	
Transport service	

BACKGROUND**Key areas of exploration:**

- Patient population and capacity
- Engagement with surge planning expectations

WORKFORCE**Key areas of exploration:**

- Leadership
- Rotas and Staffing
- Training

- Wellbeing

RESOURCES AND INFRASTRUCTURE

Key areas of exploration:

- Cohorting, screening and workspace
- PPE, Equipment and Medications
- Service Restoration and Planning

COMMUNICATION

Key areas of exploration:

- To patients
- Within Teams
- Within Networks and transport services

ANY OTHER QUESTIONS

- Please tell us anything else that you feel NHS England should reflect upon in its escalation surge planning going forward
- List any further challenges not covered elsewhere
- Please list any advice you would give to other units

PREPARATION FOR 2nd COVID/ WINTER SURGE

Please list any positive learning from the 1st surge that you plan to embed into your service that you feel will better prepare your unit for a second surge/ winter:

