All those debriefing have been trained in the correct techniques to ensure the participants and observers are allowed to reveal the learning points and sessions are all videoed and used during the debrief as appropriate, to emphasize particularly areas for development or highlight good practice.

**Results** Retrieval team members were initially apprehensive of this new approach to retrieval training but have found it useful giving positive feedback and encouraging colleagues to attend.

**Conclusions** We will continue to use this approach to provide well-prepared teams who are clinically competent and aware of the human factors in every retrieval situation.