

Guideline for in-depth interview (IDI)

Background information:

- i. Name of child
- ii. Age of child
- iii. Name of study participant
- iv. Age of study participant
- v. Educational background of study participant
- vi. Occupation of study participant
- vii. Contact number of study participant

Perception, attitude and health seeking behaviour about pneumonia:

1. Please mention the name of any illness that you consider as respiratory. Is there any other local name for the illness?
2. Have you ever heard about pneumonia?

Could you please describe pneumonia in your own words? How do you know about it?

[Probe that whether she heard about pneumonia before her child suffered in pneumonia, if yes- what she heard? Sources of information]

3. Do you have any idea about the signs and symptoms of pneumonia? Please discuss.
 - How will you identify a pneumonia or severe pneumonia affected child?

[Probe about the preliminary signs and symptoms of pneumonia, danger signs and symptoms of pneumonia]

4. How would you explain about the causes of pneumonia?
5. Discuss about the facilities to prevent pneumonia?
6. How did you think your child was infected from pneumonic illness?

How did you identify that your child is affected by pneumonia? Please tell us in details.

[Probe- did you face any problem to identify childhood pneumonia?]

7. Would you please give us an idea about your experiences while your child suffers from pneumonia?

[Probe-

- Know in detail about onset of the disease.
- What did you do after identifying the disease? Why did you do that? What was the outcome of that?
- When did you bring your child in HFWC/UHC/district hospital/village doctor/local pharmacy or other service providers?

- ✓ Why have you chosen this type of services?
 - ✓ If the mother didn't take her child to HFWC/UHC/district hospital, then ask the reason
 - ✓ If she did not take her child to any health facilities or service providers then ask the reason behind that
8. What is the present condition of your child? How do you take care of your pneumonia affected child now? How do you know about this? What did you do specifically to prevent pneumonia of your child?
 9. What do you think about the reasons that your child was affected by pneumonia?
 10. Please discuss about the obstacles (if any) you faced to seek care for your child from any health facilities (specific health facilities).

[Probe

- Ask details about every single barrier that she faced to take her child there
- How did you overcome these barriers?

11. Discuss about the services of that (specific)/those health facilities.

[Probe

- What did service provider tell about your child?
- How did they provide treatment to your child?
- Discuss about the problems whether you faced or not to take services from that facility? [try to take detail information about each problem]

12. Satisfaction level of study participant

- Please discuss the satisfaction or dissatisfaction level of yours about the service and the reason behind it.
- Would you please share your expectations regarding better health care services?

13. Suppose government and/or non-government agencies have arranged interventions (i.e. a day-care approach (DCA), please explain to the study participant if s/he doesn't have any idea about DCA) for the pneumonic children, how will it help you?
14. Would you please tell us about the problems that you could face to receive such facilities?
15. What can we do to make you interested to go and receive such facilities? Please, give us your opinion and any suggestions to make the services effective.