

## Supplement 2: In-depth Interview Guide

### 1. Let us talk about your baby. Can you tell me why you are here?

Probe: present condition, knowledge about diagnosis

### 2. Talking about your experience, how do you feel about having your baby admitted here?

Probe: different feelings- positive and negative, spouse's feelings

### 3. What stresses you about having your baby admitted here?

Probe: baby, environment, peers, staff

**Alternate question if the participant doesn't respond: Can you tell me an instance when you felt negative (e.g. anxious/ sad/ angry/ helpless)**

**And positive (e.g. happy) such emotions in the NICU?**

Probe for various emotions mentioned in Question 2

### 5: What do you feel/think the baby goes through? Do you discuss it with anyone?

Probe - Pain?

- Discuss with immediate family, peers, neighbours, NICU staff.

### 6. How do you cope when you are faced with this situation?

Probe: present condition, knowledge about diagnosis

### 7. Do you have any earlier experiences with seeking care for sick babies?

Probe - In your family? Among you friends?

**8. Let us discuss about the expenses related to your baby's condition. Can you tell me how you and/or your family mobilized the money for your child's treatment?** (assess if guardian is willing to speak. If yes, continue. If not, reassure him/her and ask if they can answer now. Else, come back again)

Source	Yes?
It was free	
Salary/Savings	
Working overtime	
Mortgaging of assets (jewellery, land, livestock, etc)	
Selling of assets (jewellery, land, livestock, etc)	
Borrowed from relatives/friends without interest	
Borrowed from relatives/friends with interest	
Loan (moneylender, bank)	
Health insurance a) BPL free/poor free b) Government employee c) RSBY d) Private Insurance e) NRHM scheme f) ESI g) Any other, specify..... g) None	
Others, specify	

### 9. Has the illness affected the family financially? What changes or adjustments did you have to make in your daily life due to your child's illness?

Probe- cutting down costs), Work, Household chores, Accommodation, Baby sitting

Others- child education, food security, changes in spouse's life

#### Closing questions:

### 10. What is the one thing that is on your mind right now?

### 11. What help could you have received to make this entire experience better?

Probe- Health, finances, support (peer, family, health system)

Is there anything else you would like to tell me? Do you have any questions for me?

-Thank you for your patience and time.

- End of interview-

