All aspects of the transfer process were examined and adapted where necessary, from screening questions at point of referral, minimising equipment, and communication using 2 way radios. Simulation and feedback provided the opportunity to assess if these interventions were practical and could ensure a safe transfer.

The outbreak of COVID-19 stalled most clinical and non-clinical services across the country, however the Newborn blood-spot screening (NBS) was rated a ‘critical service’ because the early detection and treatment of ‘at-risk’ babies helps to reduce mortality and morbidity. NBS is a national public health programme where babies are screened in the first week of life for 9 conditions; 6 Inherited Metabolic Diseases (IMDs), Congenital Hypothyroidism, Cystic Fibrosis and Sickle Cell Disease. The NBS laboratory at GOSH is the largest in the UK, screening approximately 125,000 babies yearly.

Since the start of the pandemic, the NBS service has witnessed many challenges but the team always responded with remarkable resilience and flexibility. Our staffing level was reduced by 21% due to shielding regulations imposed during lockdown. Apart from donning masks and other forms of PPE, COVID-19 forced the laboratory to embrace safer and more sustainable ways of service delivery while ensuring the wellbeing of its staff. We piloted remote working across all laboratory processes and conducted risk assessments to mitigate against any impending risks while actualising established failsafe.

As a pioneer for R&D, GOSH NBS laboratory was fully engaged in activities to support the SCID pilot (a rare condition of the immune system) before the first COVID-19 wave struck. The project discussions continued virtually and our laboratory is now set to commence the SCID pilot following the initial postponement.

The GOSH Newborn screening laboratory has delivered an uninterrupted service with no delays in the reporting of positive results including reviewing of IMD results at weekends. Our laboratory processes have been adapted and some members of our team have completed training as Peer Support Workers to enable participation in early wellbeing discussions among their colleagues. This has provided us with much needed resilience in the likely emergence of a second-wave.

Methods We introduced our first digital Grand Round on 28th April 2020 as Zoom based webinars. The topics were carefully chosen to cover a wide range of subjects related to COVID-19, and we were fortunate to have speakers internally who were experts in the fields. The Q and A session was via Slido and moderated by the GR chair. Diary invites were sent to all GOSH staff in addition to the previous advertising strategies: emails and screen savers. All GRs were recorded and published on the GLA YouTube channel with consent.

Results The digital GR was met with substantial enthusiasm by GOSH staff, the attendance for the first four sessions was: 290, 501,397 and 203. It was then between 85 and 147 in June. We did notice a considerable drop once trust email became unavailable on personal mobiles. From July, the attendance was around 35 -70. A steady increase in online viewing via GLA YouTube has been observed, with 400 views for one GR. In addition an international speaker was able to present online.

Discussion We were forced into hosting GR on a digital platform, but soon realised it could be a positive transformation in delivering trust-wide education. It has removed the geographic barrier so international presenters can attend. It does come with challenges such as maintaining interaction; the moderator’s value for digital sessions is paramount. Furthermore, we should always actively look for new topics for continuous staff teaching engagement and ensure teaching information is widely accessible but secure.